

Cloud Dial-in Conferencing

 Skype for Business

What is Cloud Dial-in Conferencing?

Cloud Dial-in Conferencing will boost team collaboration with conferencing options from virtually any device. Existing meeting solutions can be consolidated and complexity reduced while enabling your employees to attend meetings by phone wherever they are.

Built on the Skype Operations Framework and delivered using our ISO9001 certified project delivery methodology, you are guaranteed the optimal solution for your business, completed on time and on budget by our highly skilled Microsoft Certified Engineers.

Why Zetta?

Zetta has been migrating Western Australian clients to the Microsoft Unified Communications platform for almost ten years, originally using Office Communications Server, Lync Server, and now leveraging Skype for Business Cloud PBX and PSTN Conferencing through our Managed Cloud Voice and Cloud Dial-in Conferencing solutions.

We are a leading Microsoft Partner with Gold Competencies in Communications, Cloud Productivity, Cloud Platform, Messaging, Data center, Devices and Deployment, Identity and Access, Windows and Devices, and Application Integration. As a Tier 1 CSP Partner we can offer a complete solution including licensing and managed services.

Join a meeting from virtually anywhere by dialing a PSTN phone number and entering a conference pass code.

Who is Dial-in Conferencing for?

- Existing office 365 and Skype for Business customers
- Users of other hosted teleconferencing solutions
- 5+ users
- Enable meeting broadcast for company meetings and town halls
- Seamless integration with audio, video, and web conferencing

Benefits to your business with Cloud Dial-in Conferencing

- Fixed monthly cost per user (no usage costs)
- Easy to use for organiser and participants
- Automatically updated dial-in details to Outlook Meetings
- Local dial-in numbers across the world
- Immediate reduction in telephone conferencing costs

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SOF PHASE	SERVICES DELIVERABLE	DESCRIPTION	OUTCOMES
PLAN	Project Management	Develop project plan including schedule, risks, and governance	Project Management Plan
	Business Use Case Requirements	Understand Business-level requirements, introduction to Skype for Business and explanation of typical deployment scenarios and solutions, including user and meeting room devices	Business Use Case Requirements Workshop
	Current State Assessment	Network Readiness Assessment, Office 365 tenant assessment, On-premises AD Assessment, Desktop MOE Assessment and General Readiness	Current State Assessment document
	Technical Requirements	Understand the technical requirements specific to Cloud Dial-in Conferencing configuration and end user / room device deployment	Requirements Document
	User Adoption Requirements	Define user training and IT support / help desk handover requirements	Requirements Document
	User Adoption Readiness	Develop user training plan and material	Requirements Document
	Solution Design	Develop detailed solution design and present solution during workshop with customer	Solution Detailed Design Document
	Develop Operational Support Documentation	Assist customer with update to existing process and procedures to reflect the new environment	Operational Support Workshop
DELIVER	Project Management	Manage solution delivery and roll out	Deployment Strategy
	Deliver Solution	Implementation and configuration tasks (detailed in the solution design document), Site Surveys and Client Upgrade	Solution Delivery
	Functional and User Acceptance Testing	Validate functionality and user experience	Completed Functional Test Plans
	Execute Pilot	Pilot communications, pilot user enablement and pilot feedback	Pilot Feedback
	Handover Workshops with IT Support Team	Deliver operational support and build documents to enable IT support teams to support the new environment	Build Document
	Enable Solution	Enable users for Skype for Business Cloud Dial-in Conferencing at scale	Enable solution for all users
OPERATE	Project support	Provide support for users and support team	Provide support for users and support team
	Managed Services	Monitoring, usage reporting, issue resolution and hardware warranty escalations	Monthly Reporting

Ready to discover how
Cloud Dial-in Conferencing
can transform your business?

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