

We run your IT. You run your business.

Proactive, scalable IT for Perth businesses – five pillars, one flat monthly rate, and a local team you can actually call.

ALL INCLUSIVE

\$95*

per user / month



Results, Not Reactions

We don't just keep the lights on. Zetta delivers proactive, scalable IT that reduces risk, eliminates downtime, and keeps pace with your ambitions.



Predictable Costs

No more budget surprises. We offer a flat monthly rate that adjusts quarterly as your headcount changes – financial certainty while you grow.

THE FIVE PILLARS OF SERVICE

Five pillars. One flat monthly rate.



1. Keep You Running

We minimise downtime through proactive monitoring and maintenance – identifying and resolving potential issues before they disrupt your team's productivity.



2. Keep You Secure

We lower your cyber risk with a multi-layered security approach. Our team monitors your environment 24/7 to detect and respond to threats.



3. Keep You Connected

We ensure your team can collaborate seamlessly from anywhere using the full power of the Microsoft 365 ecosystem (Teams, SharePoint, Exchange).



4. Keep You Supported

Your staff get a single, reliable point of contact for help. Our certified local team resolves issues quickly so your people can get back to work.



5. Keep You Informed

We provide clarity, not confusion. Regular business reviews help you understand your IT costs, security posture, and roadmap for the future.

Book a Free Consultation

Stop worrying about IT and focus on growing your business.

 **1300 307 710**

zetta.com.au/Essentials

Understanding your agreement

Clear scope, flat monthly cost, and onboarding timeline. No surprises, ever.

Incident Response Times

PRIORITY	DEFINITION	RESPONSE
Critical	Business Down / Server Down	30 Mins
High	Major Impact / VIP User	1 Hour
Medium	Standard Issue / Single User	4 Hours

Security & Risk

We aim to prevent issues before they cause damage. Our service includes **24x7 SOC monitoring** provided via **Huntress Managed SOC** to detect and respond to threats around the clock.

KEY INCLUSIONS

What's covered, every month

- ✓ **Infrastructure:** Monitoring & patching for your critical Server & Network infrastructure.
- ✓ **Device Management:** Full management of your Windows, macOS, Android & iOS devices, keeping users productive.
- ✓ **Collaboration:** Full administration of M365, Teams, SharePoint & Exchange.
- ✓ **Strategy & Review:** Quarterly business reviews & regular operational reports.

How Our Pricing Works

BAU vs. Projects

Your monthly fee covers "Business As Usual" support – keeping everything running. Major changes (office moves, server migrations, new site rollouts) are scoped separately as projects.

Quarterly True-ups

We don't micromanage monthly invoices. We count your users once a quarter and adjust the billing then. Simpler admin for everyone.

Transition & Onboarding

We ensure a smooth handover. Initial documentation and knowledge transfer are handled as a focused onboarding process to set you up for success.

No Commitment Required

We let our results do the talking. No lock-in. Stay because we earn it, not because you're contractually obligated to.

POWERED BY



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WHY WA
BUSINESSES
TRUST US

- ✓ 100% Local Experts
- ✓ Proven Track Record
- ✓ Honest & Transparent
- ✓ Industry Certified